

# Our range of domestic abuse support services



## No One Gets Left Behind



Young Person's  
Development  
Worker



Young Person's  
Domestic Violence  
Advisor



The Haven



Safe Haven  
Project



Panah Project



Evergreen Project



Pet Fostering

# Background

Paws for Kids was established in 1997 by a group of women wanting to provide support to women and children experiencing domestic abuse in the North West, which was additional to that provided by women's refuges. Major gaps in existing provision were identified for those escaping abuse, having to leave their family pets behind to face an uncertain future.

In 1998 this goal was realised with a successful bid to the National Lottery Charities Board for funding for three years to set up a pet fostering service, enabling women and children to access refuges knowing their much-loved pets were safe from the hands of their abusers.

The Pets Service is now available to any person escaping or recovering from domestic abuse in women's refuges and any temporary accommodation throughout the North West of England.

In 2005 Paws for Kids launched the UK's first Safe Haven Project, providing services for all members of the family escaping domestic abuse - both humans and animals.

## **We have established seven services:**

- ✓ Pet Fostering Service
- ✓ Safe Haven Outreach Project
- ✓ The Haven
- ✓ Young Person's Development Worker (YPDW)
- ✓ Young Person's Domestic Violence Adviser (YPDVA)
- ✓ Evergreen Project - Domestic Abuse Support for over 55s
- ✓ Panah Project - Black, Asian, Minority Ethnic Domestic Violence Support (BAME DV)

In 2015, the board and staff team decided it was time to have a name that reflected the work we do. Paws for Kids was no longer a suitable "umbrella" to cover the diversity of the established four services. We decided on the project name Endeavour - the definition is 'earnest and conscientious activity intended to do or accomplish something'.

We felt that this new name reflected both the ethos of the charity and also the work ethic of all the staff team. However, more importantly, having the working name of 'Endeavour' with the strapline 'End Domestic Abuse for People and their Pets', gives an overall clearer picture of the work that we do. Paws for Kids will live on as the registered name of our charity.

We are proud of our history and what we have achieved since 1997. We believe a holistic approach to issues of domestic abuse is vital to the success of helping all members of society rebuild violence free lives.

# Mission statement

Endeavour is a unique and diverse support service, making a real difference to all those affected by domestic abuse. By providing bespoke safety plans and support packages we empower people and their pets to live lives free from abuse with a positive and caring future.

## Aims

- ✓ To empower people to live lives free from domestic abuse
- ✓ To provide a voice for, and respond to the needs of people escaping and recovering from domestic abuse
- ✓ To ensure the continued safety of people experiencing all forms of domestic abuse
- ✓ To help break the cycle of abuse
- ✓ To enable people to escape abusive relationships - including the temporary fostering of their pets

## Vision

Endeavour believes no person should be subject to domestic abuse. Protecting people and their pets from all forms of domestic abuse is our highest priority. We are committed and passionate in taking this cause forward, empowering people to live lives free from abuse.

Day-to-day, the Endeavour team are guided by our values; respect, empathy, diversity, compassion and empowerment. Together these express Endeavour's way of working - putting people and their pets at the heart of everything we do.

## Definition of domestic abuse

Any incident or threatening behaviour, violence or abuse (psychological, physical, sexual, financial or emotional) between any person of age 16 or over who are, or have been intimate partners, or are family members, regardless of gender or sexuality. This not only includes physical violence but other types of abuse such as verbal abuse, threatening behaviour, emotional/psychological abuse, financial abuse, sexual abuse, isolation, coercive control and false allegations.

Domestic abuse can affect anyone regardless of gender, social background, age, ethnicity or sexual orientation .

Endeavour is here to give all the support we can to all sectors of the community. We are committed to equal opportunities in all aspects of our work.



# Young Person's Development Worker (YPDW)

The YPDW works alongside the Young Person's Domestic Violence Adviser to provide medium to long term support to victims aged 16 and over who are escaping and recovering from domestic abuse from partners or trusted adults.



## Bespoke support:

- ✓ Outreach work
- ✓ One-to-one work with individuals
- ✓ Group work
- ✓ Youth Panel

The YPDW facilitates a Young Person's Panel helping inform and develop services for young people. The panel are given a voice to influence future service developments helping marginalised communities to be heard. The service works closely with education establishments and support networks in the community.

## Support includes education on identifying healthy relationships and risk management.

### Panel Members:

- ✓ Attend monthly meetings
- ✓ Liaise with agencies
- ✓ Take part in group work

Support includes education on identifying healthy relationships and risk management.

### YPDW service includes:

- ✓ Problem solving
- ✓ Coping strategies, exploring thoughts and feelings
- ✓ Supporting young people in resettling in a new home and community
- ✓ Information giving
- ✓ Identifying and risk management, internet safety and healthy relationships
- ✓ Liaising with education providers

”

I was a bit scared at first, but then wished I had this support earlier. It really helped me through tough times and even made me laugh again. Thank you forever

**Bethany**

### Benefits to Panel members include:

- ✓ Confidence building
- ✓ Public speaking skills
- ✓ Inter-personal skills
- ✓ Learning about risk management

# Young Person's Domestic Violence Advisor (YPDVA)

In 2012 the definition of domestic abuse was amended to include young people aged 16+. Endeavour responded by employing a dedicated Young Person's Advisor to support young people in and out of abusive relationships.



Endeavour's Young Person's Advisor increases the understanding of the dynamics of domestic abuse and how it is different for young people and how this impacts on a young person's behaviour as well as the key risk factors for serious harm, and how to safety plan in a multi-agency context.

The Young Person's Advisor contributes to the multi-agency planning for the young person, ensuring they are linked into an agreed care/referral pathway.

The overall aim of the YPDVA is to reduce the risk of harm to those experiencing domestic violence and abuse. We undertake intensive safety planning and ensure the person's thoughts, feelings and beliefs are taken to the MARAC (Multi Agency Risk Assessment Conference). This is a personal service designed to support young victims/survivors who have been identified as 'being at risk'.

The Young Person's Domestic Violence Advisor also supports young people affected by 'honour based' violence and forced marriage and identifies and responds to child sexual exploitation. The advisor is also a single point of contact for all other agencies to improve the young person's safety.



”

The service has helped me change my life for the better and helped me recognise that the relationship I was in was not a good one and not acceptable. With all the help I now fully understand domestic violence.

**Nicole**

## YPDVA service includes:

- ✓ Information giving and advice (rights, entitlements etc.)
- ✓ Risk assessment
- ✓ Safety planning (how to stay or leave safely)
- ✓ Emotional support
- ✓ Practical support
- ✓ Support within the Criminal Justice System and with Civil Law



# The Haven

The Haven Project works with victims who have fled domestic abuse and have been placed in some form of temporary accommodation, this could be in one of our dispersed properties, refuge, hostel or bed and breakfast accommodation within the Bolton area.



## For a better future

The Haven Project helps improve access to essential crisis intervention for the hardest to reach victims of domestic abuse and their families.

The Haven ensures they are empowered to improve their safety and make long term changes to rebuild their lives free from abusive relationships. This assists in reducing the length of stay in refuge or temporary accommodation.

## The Haven Project offers a specialist tailored support package including:

- ✓ One to one work with individuals around domestic abuse and healthy relationships
- ✓ Home based support where it is safe to do so / support in the community
- ✓ Group work

## The Haven service includes:

- ✓ Safety planning
- ✓ Identify, liaise and provide advocacy support to help family access other appropriate service providers including, housing providers, alcohol and drugs services, mental health and criminal justice services
- ✓ Establishing a positive relationship
- ✓ Court support
- ✓ Resettlement within communities

”

The Haven project found me temporary accommodation then helped me move into a home of safety with my child. I can stand tall with pride and I feel confident within myself after the one to one work which took place with the Haven worker. I am now at peace, safe and have respect for myself

**Asma**

# Safe Haven Project

Safe Haven provides a unique and specialised bespoke support service to any person affected by domestic abuse who has separated from their abusive partner and is ready to move on with their lives; we support them practically and emotionally with both short and long term objectives.



By offering practical and emotional support at the same time, this project's unique and invaluable strength is to support the person and members of their family to break the cycle of abuse. In doing so it has long term benefits in helping children to develop into emotionally balanced adults, less likely to be violent to their partners, families or animals.



## Bespoke support may take the form of a combination of the following:

- ✓ Home based support
- ✓ One-to-one work with individuals and members of their family
- ✓ Group work

## Safe Haven service includes:

- ✓ Emotional support throughout recovery from experiences of domestic abuse.
- ✓ Help with settling in, making new friends and coping with new experiences.
- ✓ Practical support eg. attending appointments, help with accessing specialist support services.
- ✓ Information giving (rights, entitlements etc.)
- ✓ Safety planning
- ✓ Addressing early signs of anti-social behaviour working in partnership with relevant agencies.
- ✓ Developing problem solving and coping strategies, both in terms of practical problems, as well as dealing with emotions.

”

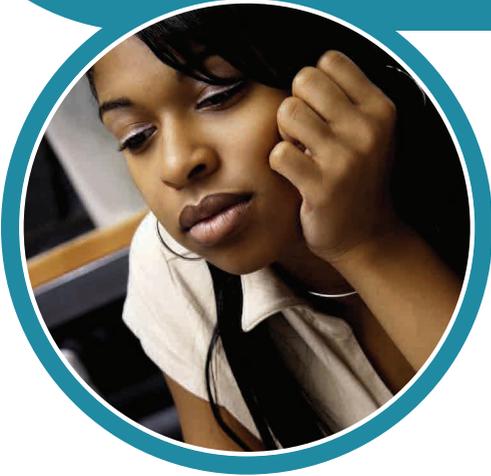
After I left the refuge I was really apprehensive about living in my new house - just me and the children. Safe Haven helped me settle into my new home, and introduced me to my local women's group. They showed me how to budget and get to make my new house a happy home.

**Jane**



# Panah Project

Specialised and confidential support for Black and minoritised victims who have /are experiencing forms of abuse.



## Support Offered:

- ✓ Emotional support following experiencing DAV in a culturally safe and confident environment.
  - ✓ Practical support and guidance in seeking support from agencies in the borough.
  - ✓ Safety planning (how to stay or leave safely) and referral to MARAC.
  - ✓ Liaising with local immigration services for women who have NRPF.
  - ✓ Information and advice on rights and entitlements to help empower women and their families experiencing DV.
- ✓ Resettlement for women fleeing domestic abuse and also assisting in seeking temporary or refuge accommodation.
  - ✓ Support in advice for housing benefits and legal options.
  - ✓ Support for women experiencing forced marriage, FGM and HBV.

## Panah support may take the form of a combination of the following:

- ✓ Home based
- ✓ Support in a culturally safe community setting
- ✓ One-to-one work with individuals and members of their own family

”

I was supported with my immigration, benefits, court proceedings, finding my new home and settling in. With all this support I now feel stronger, confident and able to stand on my own two feet. I am so grateful to Endeavour Project, without their support I don't know if I would be where I am today.

**Bisma**

# Evergreen Project

## The Changing Face of Domestic Abuse

Evergreen offers a safe and confidential service accessible to both men and women who are aged over 55 and affected by all forms of domestic abuse.



The Evergreen caseworkers support individuals or couples subjected to abuse from an intimate partner, ex-partner or other adult family member. Providing medium to long term support and advocacy combined with emotional and practical measures to manage risk and safety.

This is a unique, invaluable service offering support to those who may not realise what they are going through is abuse. Offering both emotional and practical measures, we work with the person to identify a suitable pathway based on their circumstances and help them break the cycle of abuse.



### Support may take the form of a combination of the following:

- ✓ Home based if deemed safe
- ✓ Support in a culturally safe community setting
- ✓ One-to-one work with individuals and members of their own family

Evergreen works alongside a number of local agencies including groups specifically for Carers or in support of Older People.

### Evergreen service includes:

- ✓ Emotional support in a safe and confidential environment.
- ✓ Practical support and guidance from partner agencies.
- ✓ Safety planning (how to stay or leave safely) and referral to MARAC.
- ✓ Support contacting the police and reporting incidents.
- ✓ Information and advice on your rights and entitlements.
- ✓ Support in advice for housing, benefits and legal options.
- ✓ Support in obtaining orders to protect you.

”

I didn't realise what was happening to me was abuse and I didn't want my son to get into trouble I just wanted it to stop, I'm so glad Endeavour were there to help me.

*Maggie (69)*



# Pet Fostering Service

The Pets Service is a pet fostering facility that covers Greater Manchester, Lancashire, Merseyside and provides fostering for any pet belonging to anyone escaping from domestic abuse who needs to access a refuge or any temporary/emergency accommodation.



## Accessing the Pets Service

If pets are part of the family, referrals can be taken directly from the person fleeing domestic abuse or from any of the agencies that may be asked to help; this includes Refuges, Helplines, Police Domestic Violence Units, Social Services, Victim Support, Housing Advice Centres, Hospitals/Clinics etc.

## The process

A form must be completed with the pet's details, including: vaccination/neutering status, size, breed, any behavioural problems, socialisation with other animals and children etc. Contact details for refuge/hostel and key worker as appropriate. Specialist equipment eg. for exotic pets, should be provided by the owner.

## Food/vet expenses

Pet owners are asked to contribute towards food costs and any veterinary treatment required.

## Length of placement

Pets are fostered for the length of time their owners are in refuge/hostel. Pets can be fostered for a further 2-3 weeks when their owners move into their new homes to allow time for repairs/decorating/settling in.

## The Pets Service is now an integral part of a survivor's journey to safety.

In 2009/10 Paws for Kids were instrumental in campaigning for animal abuse to be included on the risk assessment tool that professionals use to assess the risk to the family. The risk indication checklist now features a question about the perpetrator ever mistreating an animal or the family pet. This further cements the link between animal and human abuse and ensures that all members of the family are involved in the risk assessment.

”

My two cats were fostered when I needed to go into a refuge. I know I wouldn't have left them and would have stayed for us to be hurt. When I got my new house my cats came home and my family was complete again. Thank you so much - I was so relieved to get us all back together.

**Karen**

# Fundraising and support

The harsh reality, as with many other charities, is that Endeavour is faced with the constant problem of funding the services. Funding applications to organisations such as the Big Lottery, Bolton Council, Lloyds Bank Foundation together with a number of smaller Funds and Trusts all help to provide core funding, but fall short of the true figure required to ensure the continuation of services.

- ✓ FREE fundraising when shopping online through the Easyfundraising website. With a choice of over 2000 of the UK's popular retailers, up to 15% from every purchase is donated to a nominated cause at no extra cost to the shopper.

Endeavour rely on a variety of fundraising initiatives to help bridge the gap:

- ✓ The Paws Lottery gives supporters the opportunity of winning one of three different cash prizes every month whilst helping to raise funds for Endeavour.
- ✓ Personal donations and fundraising activities, no matter how big or small, regular or one-off, are precious for the continuation of the services.
- ✓ Here at Endeavour we hold several events a year including our Ladies Lunch and our Team in the Great Manchester Run. We have several challenge events that you can take part in, just get in touch or watch our social media pages for further details.
- ✓ Donating through Gift Aid means charities and community amateur sports clubs (CASCs) can claim an extra 25p tax relief for every £1 donated without any extra cost to the donor. Therefore a gift of £10 from a basic rate UK taxpayer via Gift Aid is worth £12.50 to Endeavour.
- ✓ Legacies are of enormous importance to Endeavour. Such bequests can also reduce Inheritance Tax liability. Donations in lieu of flowers at funerals are also very much appreciated.
- ✓ Volunteers and trustees donate vital energy, foregoing a salary.



If you would like information on fundraising, please contact:  
[fundraising@endeavourproject.org.uk](mailto:fundraising@endeavourproject.org.uk)



# In an emergency

Endeavour is not an emergency service. In an emergency situation when there is a threat to safety, the police should be contacted on 999.

Report any abuse that is not an emergency to Greater Manchester Police on 101.



Reporting incidents of domestic abuse to the GMP specialist domestic abuse investigators greatly assists in tackling the problems. The information provided enables the police to identify areas of concern and patterns of behaviour that could lead to the prosecution of offenders and ensures the safety of the victim. **Visit [www.gmp.police.uk](http://www.gmp.police.uk) for more information.**

## How to contact Endeavour

### By Post:

340 Chorley Old Road,  
Bolton BL1 4JU

### Telephone:

**01204 394 842**

with after hours answerphone

### Office hours:

Monday to Friday, 9.30am - 5pm

### E-mail:

[petfostering@endeavourproject.org.uk](mailto:petfostering@endeavourproject.org.uk)

[safehaven@endeavourproject.org.uk](mailto:safehaven@endeavourproject.org.uk)

[ypdva@endeavourproject.org.uk](mailto:ypdva@endeavourproject.org.uk)

[info@endeavourproject.org.uk](mailto:info@endeavourproject.org.uk)

[bame@endeavourproject.org.uk](mailto:bame@endeavourproject.org.uk)

**[www.endeavourproject.org.uk](http://www.endeavourproject.org.uk)**

Find us on   
[/EndeavourDAV](https://www.facebook.com/EndeavourDAV)

Follow us on   
[@EndeavourDAV](https://twitter.com/EndeavourDAV)



Supported by:



Endeavour is the working title for Paws for Kids

Paws for Kids is a Company Limited by Guarantee No: 4070391 Registered Charity No: 1084861