



For people and their pets
Endeavour

End domestic abuse!

www.endeavourproject.org.uk

Panah Project - Domestic Violence Support Service

Addressing the needs of Black, Asian and Minority Ethnic victims who have/are experiencing forms of abuse.



**Black, Asian, Minority Ethnic
Domestic Violence Support (BAME DV)**

26 Chorley New Road, Bolton BL1 4AP

E: bame@endeavourproject.org.uk

T: **01204 394842**

Supporting families
escaping domestic
abuse

If you use the service

Endeavour Panah Project is totally committed to ensuring confidentiality for everyone who uses the service in order to maximise your safety and the safety of your children.

We will always obtain your consent to share information with other agencies.

Exceptions may occur when it is considered that seeking consent may put you at significant risk of harm, or where it is thought a child is at risk of suffering significant harm.

Our aims

In the UK, one in four women experience domestic abuse at some time in their lives and thousands of children are also affected by witnessing or experiencing abuse in their homes.

Bolton adopts a multi-agency approach to tackling domestic abuse and recognises the importance of a coordinated community response, including the provision of dedicated advice and assistance from an INDEPENDENT source.

The Panah Project is run by Endeavour, a local charity that provides independent specialised and confidential FREE services for Black, Asian, Minority Ethnic (BAME), victims/survivors of domestic abuse. The aim is to reduce the risk of harm to those experiencing domestic abuse in the Bolton area and reduce further incidents by empowering victims/survivors by taking positive action.

Language does not have to be a barrier. All victims of domestic abuse can make their voices heard by speaking to us through translators or staff members who speak community languages.

What we offer

The Panah Project is a personal service designed to support Black, Asian, Minority Ethnic (BAME), victims/survivors who are experiencing domestic abuse/violence.

Once you are referred, you will be contacted by a member of the **Panah Project** team. If you accept their services you will first of all meet with the adviser on a one-to-one basis to discuss your options. As a result of this meeting there will normally be a support plan drawn up between you and your adviser which will include actions that you both agree to complete.

Support may take the form of a combination of the following:

- ✓ Home based if deemed safe
- ✓ Support in a culturally safe community setting
- ✓ One-to-one work with individuals and members of their family

Support offered

- ✓ Emotional support following experiencing DAV in a culturally safe and confidential environment.
- ✓ Practical support and guidance in seeking support from agencies in the borough.
- ✓ Safety planning (how to stay or leave safely) and referral to MARAC.
- ✓ Support contacting the police and reporting incidents.
- ✓ Liaising with local immigration services for women who have no recourse to public funds (NRPF).
- ✓ Information and advice on the rights and entitlements to help empower women and their families experiencing domestic violence.
- ✓ Resettlement for women fleeing domestic abuse and also assisting in seeking temporary or refuge accommodation.
- ✓ Support in advice for housing, benefits and legal options.
- ✓ Support for women experiencing forced marriage, FGM and HBV.

Referral to MARAC

If risk escalation is identified, your case will be referred to MARAC where a coordinated support plan is identified with multi-agency professionals.

What next? An independent Domestic Violence Advocate (IDVA), will contact you regarding the service. The police may also contact you at this time.

What happens at MARAC? At the MARAC meeting, actions are agreed that are designed specially to reduce the risk to you and your family. They must be completed, where possible, before the next meeting. Your IDVA will contact you to discuss these actions.

The following agencies are represented:

- Adult Services
- Children's Services
- Bolton at Home Health Services
- IDVA Services
- Local Education Authority
- Police
- Probation
- Victim Support
- Women's Support Services



"Empowering victims/survivors by taking positive action"



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In an emergency!

The **Panah Project** is not an emergency service and our working hours are:
9.30am - 5pm, Monday to Friday.

IN AN EMERGENCY SITUATION PLEASE CALL 999

This is when you are in fear of your safety and the threat to you or your family could endanger life. If you need to log or report any abuse that is not an emergency please contact:

Greater Manchester Police on 101 or report via live chat on the GMP website.

24-hour Domestic Violence Helpline

Freephone CALL - 0808 2000 247

Visit www.endeavourproject.org.uk for useful contacts.

Endeavour provides a number of unique and diverse support services, making a real difference to all those affected by domestic abuse. By providing bespoke safety plans and support packages we empower people and their pets to live lives free from abuse with a positive and caring future. For further details visit www.endeavourproject.org.uk

We are committed to equal opportunities in all aspects of our work.



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